

## ACCESS STATEMENT

The proprietors have had disability awareness training.

Alnwick Lodge is designed to be accessible as possible for people with all kinds of disabilities. Please telephone 01665 604363 for access information.

Please inform all staff of your special requirements before your arrival. Guide dogs are very welcome.

### **Introduction to Alnwick Lodge**

Accommodation and facilities are based and inspired / restricted by the old walls of a Northumbrian Farm Stead, circa 1750. Wherever possible adjustments have been made to allow as many people as possible to enjoy their visit to Alnwick Lodge.

### **Arrival and Car Parking**

Adequate free gravel surfaced parking. There is a drop off point on level stone paving outside the courtyard entrance, with a sheltered covered canopy to protect visitors and luggage from the weather. There is a call button outside the courtyard entrance if assistance is required.

### **Main Entrance Reception**

Access by crossing 11 metres of Victorian cobbles before reaching a 10 metre smooth stone path leading to the 900mm wide main entrance door which has a 50mm high thresh.

### **Public Areas**

Flooring is carpet, all steps are tapered. Doors are a minimum of 900mm wide and are all fitted with self closing springs. WC

external unisex fitted with grab rails accessible from the car park.

### **Breakfast Dining Room**

Meals for guests with dietary requirements can be accommodated but prior notice would be appreciated.

### **Bedrooms**

Guests with mobility, sight, hearing or other needs please note that we have 5 bedrooms on the ground floor. The remaining 10 - bedrooms are on the first floor, no lift is available, but we do offer help with luggage and accessories if required. There are no WC alarm call systems / WC internal unisex fitted with grab rails. A request to staff for access bedroom (Tack Room). This is a single bedroom with a 900mm wide electronic orthopaedic bed, accessible from both sides. Shower room and WC ensuite are walk-in wet room with high and low level showers, folding seat, grab rails and ceramic floor. No alarm systems.

### **Luggage**

Help offered.

### **General Questions**

Proprietor on the premises 24 hours. Available until 11pm. During the night in case of emergency information for contacting proprietor on the premises available in guest folder, and bedroom notice board.

In case of fire, full audible fire alarm system installed with emergency lighting.

### **Larger Website Print Size?**

See [How to Change Text Size or Colours](#)